

Ordering Information

Read carefully and save time! Please order from us only if you agree to all the conditions outlined below.

Hatching Season Begins: Mondays and Tuesdays the weeks of March 29, April 5, 12, 19, 26; May 3, 10, 17 and June 7. Ducklings are shipped the day they hatch.

Sexing: Except for sexed pairs as specified on the price lists, ducklings are sold unsexed and in the sex ratio provided by nature. Usually this means about half of each gender, although it can vary from week to week. Sorry, we do not sex out extra females.

Minimum Orders: The fewest day-olds we ship are 10 ducklings. These minimums are required in order to allow the babies to maintain the correct temperature while traveling. If you order both ducklings and goslings, they will be put in separate compartments of the shipping box to safeguard ducklings from being trampled by the larger goslings. For orders that are picked up at the Preservation Center, the minimum is two hatchlings. Both ducks and geese are such social animals that they do not thrive when raised alone. There is no minimum order for adult birds.

Ordering: Orders are filled on a first come, first served basis. If you want day-olds during a specific week, order them well in advance. **Only occasionally can last minute orders for hatchlings be filled.** Please give earliest and latest date you will accept delivery and second breed choices. Please make your check or money order out to Rachel Kornstein, 84638 Cloverdale Road, Creswell Oregon, 97426.

Terms: All orders received after December 31 must be accompanied by full remittance. A 25% deposit will book orders received prior to January 1, with the balance due 21 days before the shipping date. **Payment can be made with check or money order.** We are thinking about putting a paypal button, please let us know if you need to pay with a credit card 3% order increase will apply. If for any reason we are unable to fill your order, you will be refunded in full. There is a \$15 service charge on cancelled orders. There is a \$15.00 fee for returned checks. **No refund on cancellations within 7 days of scheduled shipping date.**

Shipping: Day-olds are mailed insured Priority Mail and delivered to your post office, normally 12 to 60 hours after they leave us. (Due to postal regulations, hatchlings cannot be shipped via the postal service into Canada. Our Canadian customers have their birds shipped to a stateside post office for pick up. Let us know to which U.S. town you wish them mailed. Payment must be made by money order or bank check in U.S. dollars.)

Insurance: Ducklings ship very well and normally arrive in good condition. However, because we have no control over the treatment they receive once they leave us, all shipments are insured for loss, damage, or shortage occurring en route. Always open boxes and check the birds in the presence of the postal carrier. If damage, shortage or death occurred during shipment, file a claim (Postal Form 1000) at your post office.

Guarantee: We guarantee the following:

- 1) birds we sell are from our own stock,
- 2) our flocks are annually blood-tested and inspected by the Oregon Department of Agriculture,
- 3) day-olds are carefully graded and any found with physical defects or low vigor are culled humanely in accordance with our Animal Welfare Certification.
- 4) Show Quality hatchlings are all of the ducks we will not ship a non show quality out.

Due to factors beyond our control, aside from the above, our birds are sold without any other warranties whatsoever. In no case will we be responsible for more than the day-old price.

Shipping Notification Service: Include your phone number (or that of a neighbor or friend) to be put on the shipping box, so your post office can contact you when the birds arrive. We will phone or e-mail you to confirm that your birds are on their way.

Pick-Up Orders: Pre-ordered adults and hatchlings may be picked up by appointment. To safeguard the birds here at the Boondockers Farm from exposure to disease brought in by visitors, and in accordance with the National Poultry Improvement Plan, Animal Welfare Institute and recommendations of the Oregon Department of Agriculture, areas where birds are kept are off limits to visitors.

Shipping Adult Birds

SHIPPING SEASON: To protect them from over heating, we ship adults only during cool weather. When we start shipping each fall depends on the weather, but our main shipping season typically starts in October and runs through February or until we are sold out. Because ducks and geese have some of the best down coats on the planet, shipping in cold weather is not a discomfort to them.

HOW SHIPPED: Adults are shipped throughout the U.S. mainland via USPS Express Mail and will be delivered to your post office.

SHIPPING CONTAINERS: The special USPS approved adult bird shipping boxes we use come in three sizes. The larger ones cost \$25 each and will safely accommodate 6 to 8 Bantam ducks, 3 to 4 larger ducks. The medium size boxes cost \$15 each and will hold up to 4 bantam ducks, 2 light ducks or 1 larger duck. The smallest box costs \$9 and will hold a pair of bantams or a single lightweight duck.

EXPRESS MAIL CHARGES: Express Mail charges are based on weight of shipment and your zone. Express Mail charges per box typically are between \$40 and \$130, depending on the exact weight of the shipment. Call or e-mail us for shipping charges on specific orders.